



HQSS
Healthcare Quality
Society of Singapore

HQSS Quality Forum 2018

EVOLVING LANDSCAPE IN DIGITAL HEALTH
Where are We? How Should We Respond?

22 – 24 March 2018 | Venue: Mandarin Orchard Singapore

Programme Highlights:

- Enterprise Risk Management
- Efficiency and Productivity
- Patient and Staff Experiences
 - Patient Safety and Risks
- Debate: Digital Health: Boon or Bane for Us?

HEALTHCARE QUALITY FORUM 2018

22nd – 24th March 2018

Pre-Forum Programme Details Enterprise Risk Management

Venue: Mandarin Orchard Singapore

Day1: Thursday, 22 March 2018

Time	Programme
0830 – 0900	Registration
0900 – 1000	Theories
0900 – 0915	Introduction to Clinical Risk
0915 – 0930	What is Enterprise Risk Management (ERM)
0930 – 1000	Fundamentals of ERM
1000 – 1015	Tea Break
1015 – 1100	Overview of Risk Management Framework and Process
1100 – 1130	ERM Tools
1130 – 1200	Conduct Risk Assessment
1200 – 1300	Lunch
1300 – 1415	Practical Application
1300 – 1315	Exercise 1 – Writing Goals/Objectives
1315 – 1400	Exercise 2 - Risk Identification
1400 – 1415	Exercise 3 – Risk Assessment
1415 – 1430	Tea Break
1430 – 1515	Exercise 4 - Risk Mitigation
1515 – 1545	Exercise 5 - Monitoring and Reporting
1545 – 1630	Group Presentation
1630 – 1700	Q & A, Course Evaluation
1700	End of Pre-Forum

HEALTHCARE QUALITY FORUM 2018

22nd – 24th March 2018

Main Forum Programme Details Evolving Landscape in Digital Health *Where are We? | How Should We Respond?*

Venue: Mandarin Orchard Singapore

Day2: Friday, 23 March 2018

Time	Programme
0830 – 0900	Registration
0900 - 0905	Opening Address
0905 – 0950	Digital Health in Local Landscape
1000 - 1030	Symposium 1: Efficiency and Productivity
1000 – 1030	Quality Outcome Efficiency
1030 – 1100	Morning Tea Break
1100 - 1230	Symposium 1: Efficiency and Productivity (Cont'd)
1100 – 1130	IT and Healthcare Systems: For better or for the worse?
1130 – 1200	Nursing Informatics
1200 - 1230	All Perspective and Technology in Community Care
1230 - 1330	Lunch & Poster Review
1330 - 1430	Plenary Lecture 2
1330 – 1430	CMB Experience
1430 – 1515	Symposium 2: Patient and Staff Experiences
1430 – 1515	Living Digital 2040: Future of Healthcare
1515 – 1545	Afternoon Tea Break (with book sale)
1545 - 1630	Symposium 2: Patient and Staff Experiences (Cont'd)
1545 – 1630	Human Factors and Healthcare Technologies
1630	End of Forum
1730 - 1830	AGM

Disclaimer: Whilst every attempt will be made to ensure that all aspects of the programme will take place as scheduled, the Organisers reserve the right to make appropriate changes should the need arise.

HEALTHCARE QUALITY FORUM 2018

22nd – 24th March 2018

Main Forum Programme Details Evolving Landscape in Digital Health *Where are We? | How Should We Respond?*

Venue: Mandarin Orchard Singapore

Day3: Saturday, 24 March 2018

Time	Programme
0830 – 0900	Registration
0900 – 1000	Plenary Lecture 3
0900 – 1000	Transforming Health through IT
1000 – 1030	Morning Tea Break
1030 – 1100	Free Oral Paper Presentations
1130 – 1230	Symposium 3: Patient Safety and Risks
1130 – 1200	Technology from Clinical Point of View
1200 – 1230	Enterprise Risk Management in Healthcare Technologies
1230 – 1330	Lunch & Poster Review
1330 – 1430	Symposium 3: Patient Safety and Risks (Cont'd)
1330 – 1400	Patient Safety and Risk Mitigation in Medication Use - The Role of IT
1400 – 1430	Beyond Accreditation
1430 – 1500	Prize Presentation
1500 – 1530	Afternoon Tea Break
1530 – 1630	Debate
1530 – 1630	Digital Health: Boon or Bane for Us?
1630 – 1635	Closing Ceremony and End of Forum

Healthcare Quality Forum 2018

22-24 March 2018

REGISTRATION FORM

DELEGATE'S INFORMATION (Information will be used for Name Badge and Certificate Printing)

Salutation : Prof A/Prof Dr Mr Mrs Mdm Ms

Name : _____
(Please print in CAPITALS and underline your Family/Last Name)

Designation : _____

MCR/SNB No. : _____ Doctor Nurse Pharmacist Others

Institution/Dept : _____

Mailing Address : _____

Contact Number : _____ Email: _____

REGISTRATION FEES (Please tick accordingly)

Category	Early Bird Rate (23 February 2018)	Normal Rate (24 February 2018 onwards)
HQSS Members*	<input type="checkbox"/> SGD \$360 (Include GST)	<input type="checkbox"/> SGD \$415 (Include GST)
Non-HQSS Members*	<input type="checkbox"/> SGD \$475 (Include GST)	<input type="checkbox"/> SGD \$530 (Include GST)
I would like to attend the Pre-Forum on 22 Mar 18:	<input type="checkbox"/> SGD \$180 (Include GST)	<input type="checkbox"/> SGD \$235 (Include GST)

* Member must be with the society for at least 6 months prior to registration

PAYMENT OF REGISTRATION (Please tick one of the options)

CHEQUE / BANK DRAFT *

Cheque / Bank Draft, in Singapore Dollars, should be crossed and made payable to "Healthcare Quality Society of Singapore". Kindly write the **delegate's name** on the reverse side of the Cheque / Bank Draft and mail it to our conference secretariat, together with this completed form.

INVOICE

Co./Institution : _____

Department : _____

Mailing Address : _____

Contact Person : _____

Contact No : _____

Email : _____

REGISTRATION NOTES

1. Your registration will only be confirmed upon receiving your payment. An official receipt will be sent to you within 10 working days after receiving your payment.
2. The organizing committee regrets that registration received after **13 March 2018** might not receive their congress collaterals.

CANCELLATION POLICY

1. Request for cancellation / replacement must be made in writing to the Conference Secretariat, latest by **6 March 2018**. The organising committee regrets that requests received after this date will not be entertained.
2. Please take note that refunds (less 10% for administrative charges) will be issued after the event.

Healthcare Quality Forum Secretariat

c/o Wizlink Consulting Pte Ltd

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